



# FDMS Version 4.8 Release Notes

Release Date: May 2, 2015





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# **Release Summary**

The FDMS.gov version 4.8 Release provides users with additional functionality including the introduction of the new Auto Categorization component. The primary additions and changes to FDMS 4 for this release include the following:

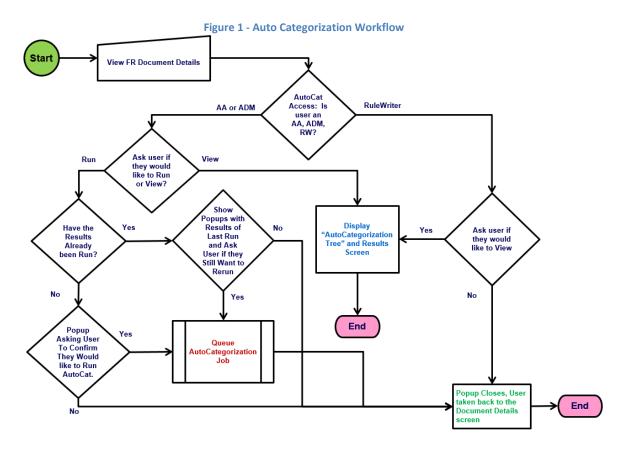
- Auto Categorization
- Reports
- My Contacts
- Notifications
- User Self Registration
- Accessibility Improvements
- Additional Enhancements and Fixes



## **Auto Categorization**

FDMS 4.8 provides users with the ability to automatically categorize the public comments for an FR Document (Rule, Proposed Rule, Notice or Other Document) containing 20 or more comments. This functionality will assist users in the agency comment management and review process by:

- Reviewing comments by key topics
- Generate and receive a report of the auto categorization results



FDMS 4.8 uses industry leading text analytics software technology that applies statistical analysis to detect similarities in Documents and text. This software works in a similar manner as the De-duplication engine previously introduced to FDMS 4. The text analytics engine automatically categorizes unstructured documents based on content, without the user needing to define or update dictionaries, keywords, terms or category examples. The Auto Categorization feature can be run against comments on any Federal Register Document received via Regulations.gov or manually uploaded to FDMS. The engine evaluates the web form comment text and the text contained in the first attachment PDF of the comment.

Users can select the option to *Run Auto Categorization* or *View Auto Categorization Results* from the Document Details Actions dropdown for FR Documents if the conditions described in the Auto Categorization Workflow diagram are met.



Figure 2 - Run Auto Categorization in a Docket Add Docket | SYSTEMADMIN, EPA | User Profile | Logout fdms.gov EPA-HQ-OA-2006-0734 Q EPA-HQ-OA-2006-0734-0001 ← Docket Tree Docket: EPA-HQ-OA-2006-0734 Document Details Optional Details Attachments (0) Permissions Records The document requires someone with records management privile Group By: Phase-Seque... Add Doc/Bulk Import 🕓 Viewable on Regulations.gov 🔺 Denotes Required Field Copy EPA-HQ-OA-2006-0734 Docket Title: EPA Training Docket \* Run AutoCategorization PA-HQ-OA-2006-0734-DRAFT-0402 POF **Document File:** ▶ 🍋 Supporting and Related Materials (41) ▼ 🗁 Proposed Rule-1 Docket Phase: Proposed Rule EPA-HQ-OA-2006-0734-0001 (119) Phase Sequence: ► 🍅 Supporting and Related Materials (39) RIN: Not Assigned Federal Register Notice (training document) 🔺 🔇 Number of Attachments: 0 Abstract: This is for training purposes only ( Topic(s): 0 PROPOSED RULES \* Document Subtype: Notice of Proposed Rulemaking (NPRM) 0 \* \* Last Refreshed:04/29/2015 09:14:55 AN

Users must confirm the requested Auto Categorization by clicking "OK" on a confirmation pop-up window.

× Run AutoCategorization on EPA-HQ-OA-2006-0734-0001? EPA-HQ-OA-2006-0734-0001 has 119 comments and is eligible for AutoCategorization. Click OK to run AutoCategorization or Cancel to return to the previous screen. If you click OK to run AutoCategorization, your AutoCategorization request for this FR will be added to the queue and processed in order. This process could take several minutes or up to 24 hours. When the AutoCategorization results are available, you will see "View AutoCategorization Results" in the Actions dropdown list for this FR. OK Cancel

Figure 3 - Confirm Run Auto Categorization Pop-up

The Auto Categorization is performed in an offline batch job. This job extracts the set of Comment Documents and categorizes them into clusters based on common topics found within the comments. The top three keywords for each cluster make up the category name. Comment documents are then assigned a concept score based on the percentage of how closely they relate to the cluster.

The Auto Categorization job is placed in a batch process queue, and typically results are available within several minutes to an hour depending on the number of categorization requests by all FDMS users in the queue. If the volume of requests in the queue is very large, it could take up to 24 hours for the results to be ready.

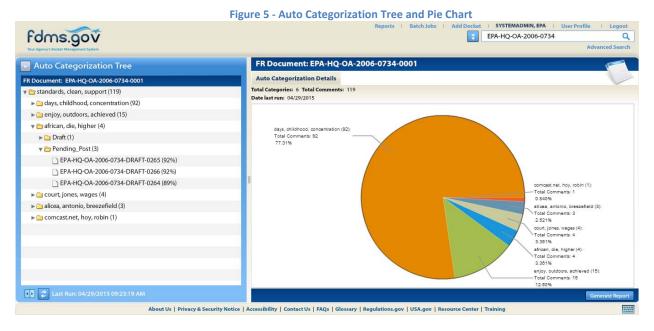
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**Figure 4 - View Auto Categorization Results** Reports | Batch Jobs | Add Docket | SYSTEMADMIN, EPA | User Profile | Logout fdms.gov EPA-HQ-OA-2006-0734 Q EPA-HQ-OA-2006-0734-0001 Docket Tree Docket: EPA-HQ-OA-2006-0734 Document Details Optional Details Attachments (0) Permissions Records ( Viewable on Regulations.gov 🛊 Denotes Required Field Group By: Phase-Seque... 

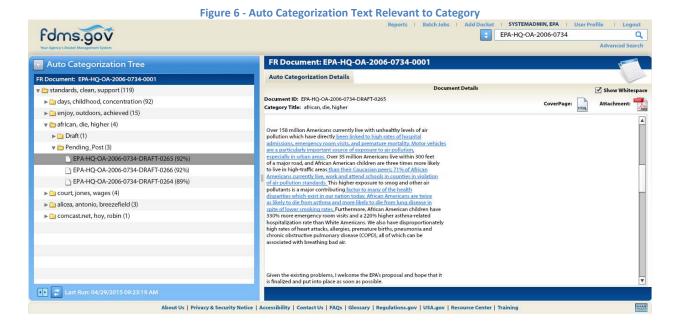
Add Doc/Bulk Import Сору Run Deduplication Docket Title: EPA Training Docket \* ☐ EPA-HQ-OA-2006-0734-DRAFT-0402 POF **Document File:** ▶ 🛅 Supporting and Related Materials (41) Docket Phase: Proposed Rule Proposed Rule-1 **Phase Sequence:** ► EPA-HQ-OA-2006-0734-0001 (119) RIN: Not Assigned ▶ 🗀 Supporting and Related Materials (39) Title: Federal Register Notice (training document) 🛊 🔇 Number of Attachments: 0 Abstract: This is for training purposes only ( Topic(s): 0 PROPOSED RULES \* Document Type: Notice of Proposed Rulemaking (NPRM) 0 \* ( Posted Received Date: 06/21/2011 \*() Follow Up About Us | Privacy & Security Notice | Accessibility | Contact Us | FAQs | Glossary | Regulations.gov | USA.gov | Resource Center | Training

Users can view a pie chart displaying the breakdown of the number of Documents per category

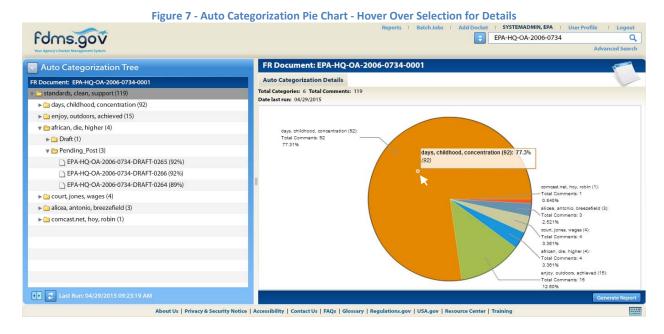


The set of comments is organized into an Auto Categorization Tree with category folders that contain the matching subset of comments. Each category folder is then labeled with three keywords that represent that category. The category folder can be opened to display the matching subset of comments. The user can then navigate to a specific comment to view the comment text. The top five sentences most relevant to the category are highlighted in blue text and underlined.





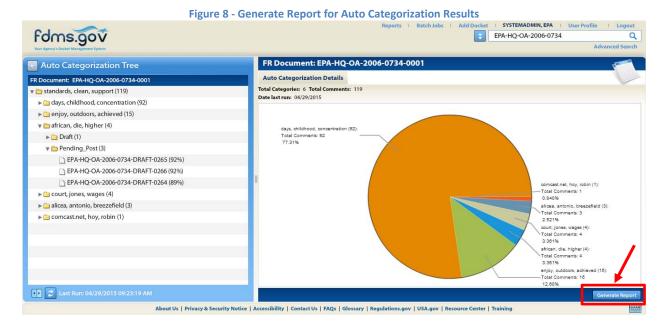
Auto Categorization also provides users with a graphic displaying the percentage of the Documents that fall into each category. This is shown in a colored pie chart. Users can hover over each section for more detail on the keywords and percentages.



The Auto Categorization results are stored separately from the original Docket folder materials. Users can download a report with the Auto Categorization results from FDMS by clicking the "Generate Report" button on the bottom right.

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The user must enter an email address in the pop-up box and then click "Submit" in order to request the report.

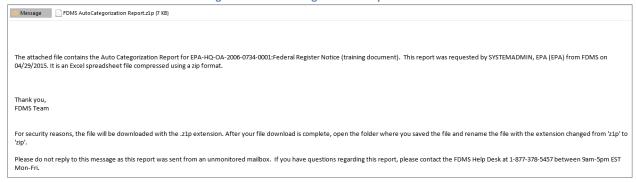


An email containing the report will be sent to the email address provided. This job runs every 15 minutes, but it could take up to 24 hours to receive the report depending on the volume of reports being requested by all FDMS users at that time.

The email message contains the Auto Categorization report in a ".z1p" file format and instructs the user to save this file, then rename as a ".zip" file. The report is sent in this format to avoid being filtered out by email systems.

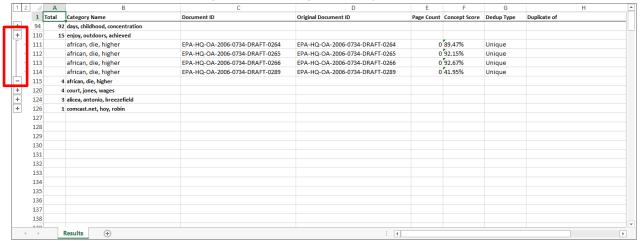


**Figure 10 - Auto Categorization Report Email** 



Once the file is saved as a ".zip" file, it can be opened in Excel. In the Excel report, the Auto Categorization Tree is displayed in groups by keywords. Each topic can be expanded to view details about the Comments it contains.

Figure 11 - Auto Categorization Report Excel File



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## **Reports**

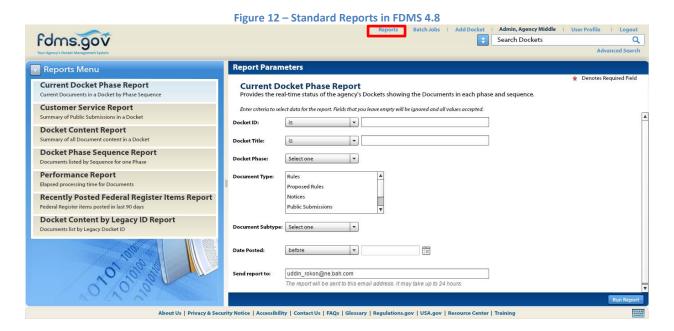
The Reports functionality was added to FDMS 4 and can be accessed from the header menu. Users have the ability to run the same seven standard reports that were originally available in FDMS 3:

- Current Docket Phase Report
- Customer Service Report
- Docket Content Report
- Docket Phase Sequence Report
- Performance Report
- Recently Posted Federal Register Items Report
- Docket Content by Legacy ID Report

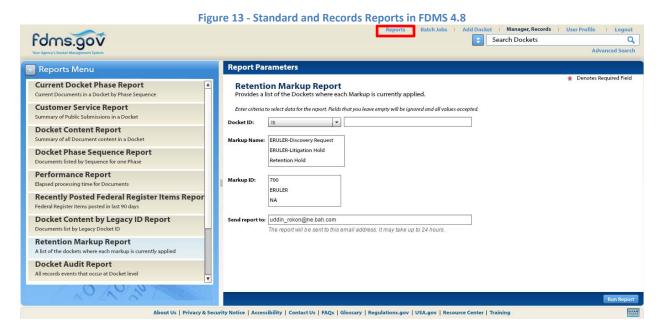
Records Reports are also now available for Records Managers (RMs) and those with the appropriate Records Management privileges. These reports include:

- Retention Markup Report
- Docket Audit Report
- Document Audit Report
- Inactivity Report
- Final Rules Published Report

The Reports link can be found on the top-right header menu of FDMS.

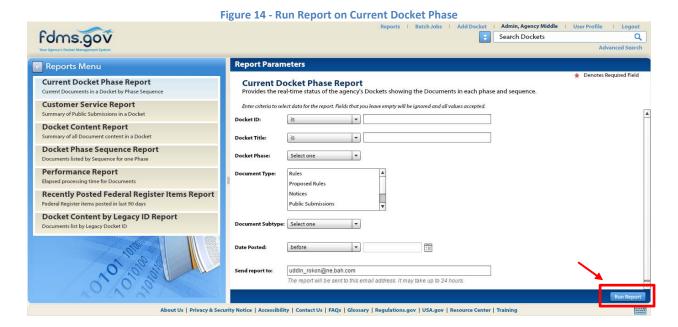






Users can select which report to run from the Reports Menu on the left panel.

After desired Report Parameters are selected, user clicks the Run Report button to submit the request.

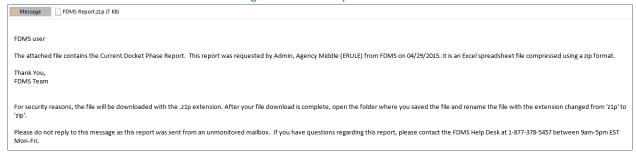


An Excel file of the requested report will be emailed to the address provided in the Report Parameters. This batch report job runs every 15 minutes, but it could take up to 24 hours depending on the volume of reports being requested by all FDMS users at that time.

The email message contains the report in a ".z1p" file format and instructs the user to save this file, then rename as a ".zip" file. The report is sent in this format to avoid being filtered out by email systems.



Figure 15 - FDMS Report Email



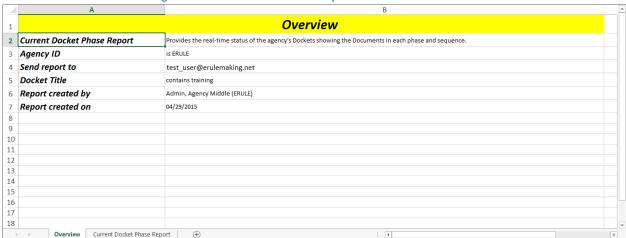
Once the file is saved as a ".zip" file, it can be opened in Excel.

Figure 16 - Current Docket Phase Report Excel File



The Excel file emailed to the user includes an Overview tab which details the Report Parameters .

Figure 17 - Current Docket Phase Report Excel File Overview Tab

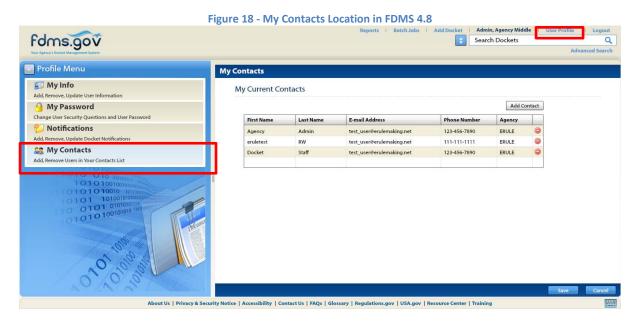


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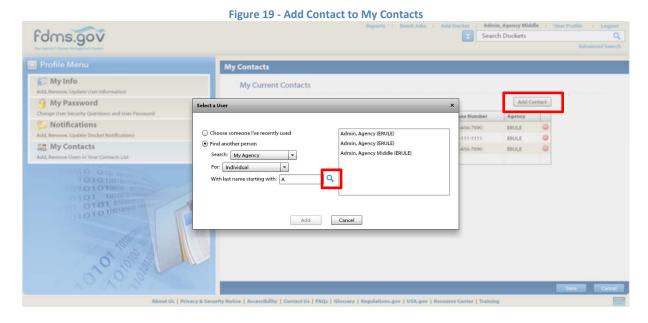


#### My Contacts

Users now have the ability to manage a list of FDMS contacts within their user profile. This contact list allows users to easily find and select users for Docket/Document assignments and permissions. Users can access My Contacts via the User Profile link found in the header of FDMS 4.



A user can search for and add other users to the list of contacts via the "Add Contact" button. A pop-up will appear through which users have the option to choose "Someone I've recently used" or find another user (from My Agency, My Department, Other Agency, or FDMS Global Search). To find a user, choose where you would like to search and begin typing a name and click the magnifying glass icon to execute the search. To search all users, just click the magnifying glass. A list of results will appear in the box. If the number of results are too large, a message will appear stating the list has been truncated. Once a user is selected, click "Submit" to add that contact.





When changing permissions/status assignees for a Docket or re-assigning a Document, a user can be selected from the contact list.

Figure 20 - Choose User from My Contacts to Assign a Document fdms.gov Search Dockets ERULE-2010-0007-0009 Attachments (0) Permissions Select a User or Group ► @ ERULE-2010-0007-0001 (13) Assign it to me Admin, Agency (ERULE) RW, eruletest (ERULE) ► (a) ERULE-2010-0007-0002 (6) O Choose someone or some group I've recently used > (a) ERULE-2010-0007-0007 (1) Choose someone or some group from my Contact List Find another person or group Search: My Agency P) ERULE-2010-0007-0010 \*0 ► ERULE-2010-0007-0011 (1) For: Individual ERULE-2010-0007-DRAFT-0005 With last name starting with: ERULE-2010-0007-DRAFT-0018 ERULE-2010-0007-DRAFT-0019 Re-assign Document Cancel \_\_ ERULE-2010-0007-DRAFT-0021 ERULE-2010-0007-DRAFT-0022 \_\_ ERULE-2010-0007-DRAFT-0023 ERULE-2010-0007-DRAFT-0024 RULES # () ERULE-2010-0007-DRAFT-0025

Any contacts added to My Contacts in FDMS 3 will be added to the My Contacts list in FDMS 4.

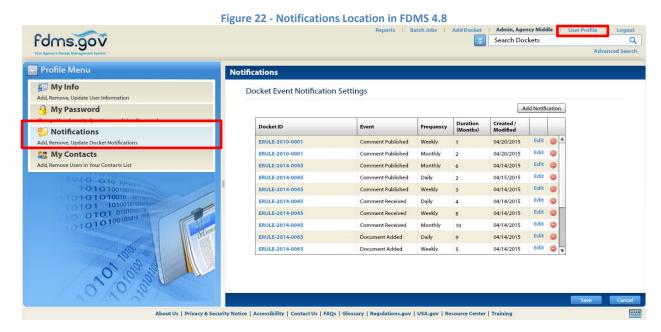
To remove a user from My Contacts, users can click the delete icon to the right of that user's name followed by the Save button to save the changes.



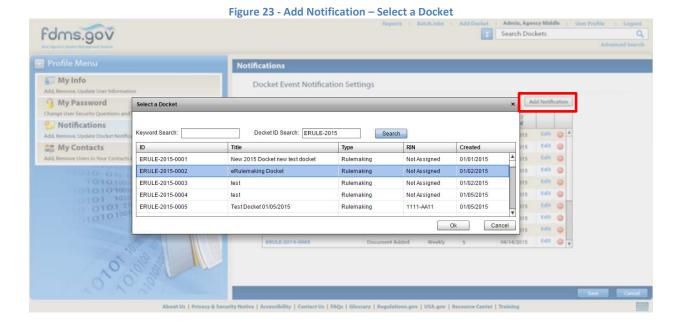


## **Notifications**

The Notifications functionality is now available in FDMS 4 and can be found in the User Profile. This feature allows a user to receive email notifications for certain events that may occur in specific Dockets.

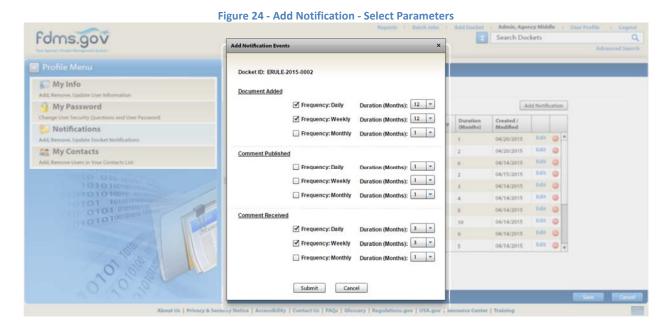


A user is able to manage notifications for Dockets within their agency. When creating a notification for a Docket: click the "Add Notification" button, search for the desired Docket and click "Ok", then select your parameters. Users are able to set the same notification for multiple frequencies (such as Daily and Monthly), but not exact duplicates of the same notification.

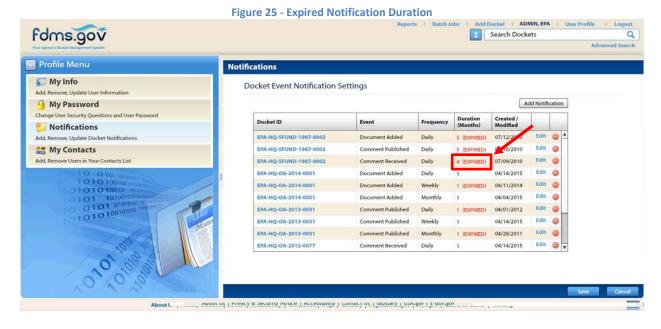


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When the duration of a notification expires, a note will appear next to the duration in the table. If desired, the user can extend the notification by clicking "Edit" and then "Submit". This will set the same notification with the duration start date beginning that day. Alternatively, a notification can be deleted by clicking the delete icon in the right column.



Any notifications a user created through the function in FDMS 3 will automatically appear in FDMS 4.



# **Self Registration**

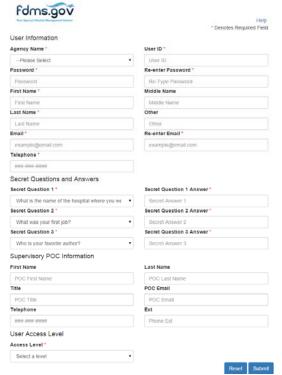
With the Self Registration functionality in FDMS 4.8, users may register for an FDMS account. This functionality was previously accessed through FDMS 3.

Any person who wishes to register for a user account on FDMS 4 may go to <a href="www.fdms.gov">www.fdms.gov</a> and the login screen will appear. The link "click here to register" will bring the user to a new application page to fill in the necessary information.



Figure 26 - FDMS 4 Registration Location

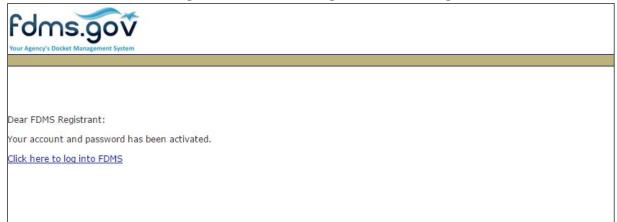
Figure 27 - Self Registration Application





When a user registers, an email is sent to the Agency Administrator to grant that user access. Once the user has been granted access, they will receive an email confirmation. This email contains a link to activate the account. From here, the user can go to fdms.gov and log into the system.

Figure 28 - FDMS New User Registration Activation Page





## **Additional Enhancements**

## **Accessibility**

- Improved contrasting colors on the Log-in screen
- Enhanced "Tab" functionality on pages
- Updated Accessibility Statement found in the Footer

## **Technical Upgrades**

- Upgraded the Spring Framework from version 3.2.10 to version 3.2.13
- Issues caused by using special characters in text have been resolved

## **Administrative**

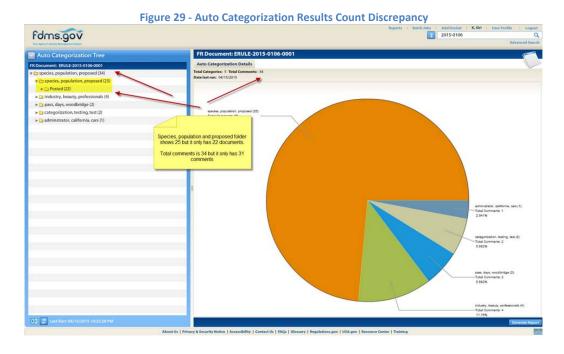
- Removed "Back to FDMS 3" button from the top of the page
- In Advanced Search, added the ability to search by "All Options" for Posting Restrictions rather than just "No Restrictions" or "Show metadata only" as it was previously.
- In Large Docket Trees, the Group By filter now defaults to Document Type rather than Phase-Sequence
- New content in FDMS Homepage and FDMS Features tabs



## **Known Issues in this Release**

## **Auto Categorization**

- By design, when a user does not have assignments or permissions to a Docket, that user can
  only view posted Documents within that Docket. Therefore, when viewing Auto Categorization
  results, the user should only see counts for posted Documents.
  - Currently the Category count in the Auto Categorization Tree in the left panel and the Total Comment count in the right panel include non-posted Documents. By expanding the tree (as seen below), users will see the appropriate count.
  - o In a future release, the counts will be updated to only include Posted comments when a user does not have assignments or permissions to a Docket.



• Without access to a Docket, users cannot view Auto Categorization results until the Docket contains 20 Posted Comments.